



PERFORMANCE AGREEMENT 2022-2023 FINANCIAL YEAR

Made and Entered into by and between

THE EPHRAIM MOGALE LOCAL MUNICIPALITY

Herein represented by

THE HONOURABLE MAYOR, CLLR. CLLR. G.M.H MOIMANA

(Herein after referred to as the "Employer")

And

THE MUNICIPAL MANAGER, M.E. MOROPA

ID: 670323 5404 087

(Herein and after referred to as the "Employee")

For the period

02 May 2023 – 30 June 2023

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The employee of the Ephraim Mogale Local Municipality in his capacity as duly appointed **Municipal Manager** herein after referred to as the "**Employee**"

Whereas the Employer has entered into a contract of employment with the Employee in terms of Section 57(1) (a) of the Local Government: Municipal Systems Act, 2000 as amended.

AND Whereas Section 57(1) (b) of the Act read with the Contract of employment concluded between the Parties, require them to conclude an annual Performance Agreement.

AND Whereas the Parties wish to ensure that there is compliance with Section 57(4A), 57(4B) and 57(5) of the Act, that they are clear about the goals to be achieved and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.

NOW Therefore the Parties agree as follows:

DEFINITIONS

"**The ACT**" shall mean the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000 as amended)

- CCR** - Core Competency Requirements
- IDP** - Integrated Development Plan
- SDBIP** - Service Delivery Budget Implementation Plan
- POE** - Portfolio of Evidence
- KPA** - Key Performance Area
- KPI** - Key Performance Indicator
- MFMA** - Municipal Finance Management Act

REGULATIONS - shall mean the Local Government: Municipal Systems Act Performance Regulations for Municipal managers and Managers directly accountable to Municipal Managers, 2006

FINANCIAL YEAR - refers to the 12-month period which the organisation determines as its budget year.

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1. INTRODUCTION

1.1 This performance contract is between **M.E. Moropa**, the **Municipal Manager** and **Cllr. G.M.H Moimana** in his capacity as the **Mayor** within the provisions of the delegated powers as stipulated by Council. The contract is for the 2022/2023 financial year only. The expected performance reflected in this contract is based on the Integrated Development Plan (IDP) 2022/2023, the Adjusted Service Delivery and Budget Implementation Plan (SDBIP) 2022/2023. The afore-mentioned documents have been adopted as working documents of Ephraim Mogale Local Municipality and therefore, shall be the basis of performance assessment.

2. PURPOSE OF AGREEMENT

The purpose of this agreement is to:-

2.1 Comply with the provisions of Sections 57(1) (b), (4A), (4B) and (5) of the Systems Act as well as the employment contract entered into by and between the parties;

2.2 Specify objectives and targets defined and agreed to with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Municipality;

2.3 Specify accountabilities as set out in a performance plan, which forms an annexure to the performance agreement;

2.4 Monitor and measure performance against set targeted outputs;

2.5 Use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to his/her job;

2.6 In the event of outstanding performance, to appropriately reward the employee; and;

2.7 Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

3. STRATEGIC OBJECTIVE

The **Municipal Manager** has the overall responsibility of ensuring that he shall be, subject to the policy directives of the Council of the Municipality, responsible and accountable for administratively being in charge of the service delivery programmes within the all the municipality departments such as community services, infrastructure services, corporate services, budget and treasury services and planning and economic development services and any other functions as may be delegated to him by the **Mayor**.

4. COMMENCEMENT AND DURATION

4.1 This Agreement will commence on **02 May 2023** and will remain in force until **30 June 2023** or until a new Performance Agreement, Performance Plan and Personal Development Plan is concluded between the parties for the ensuing financial year or part thereof.

4.2 The parties will review the provisions of this Agreement during June each year and will conclude not later than 31st July of each ensuing financial year a new Performance Agreement, Performance Plan and Personal Development Plan that replaces this Agreement.

4.3 This Agreement will terminate on the termination of the employment contract entered into by and between the parties for whatever reason.

4.4 The parties agree that the contents of the agreement may be revised at any time during the duration thereof with the purpose to determine the applicability thereof.

4.5 If at any time during the validity of the agreement the work environment alters to the extent that the contents of the agreement are no longer appropriate, the contents must by mutual agreement between the parties be revised immediately.

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5. PERFORMANCE OBJECTIVES

5.1 The Performance Plan **Annexure "A"** sets out:

- 5.1.1 The performance objectives and targets that must be met by the Employee and;
- 5.1.2 The time frames within which those performance objectives and targets must be met.

5.2 The performance objectives and targets reflected in **Annexure "A"** are set by the Employer in consultation with the Employee, and are based on the IDP, SDBIP and Budget of the Employer and shall include the following:

- 5.2.1 The key objectives that describe the main tasks that need to be done;
- 5.2.2 The key performance indicators and means of verification that provide the details of the portfolio of evidence (POE) that must be provided to show that a key objective has been achieved;
- 5.2.3 The target dates that describe the timeframes in which the work must be achieved;
- 5.2.4 The weightings showing the relative importance of the key objectives to each other.

5.3 The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's IDP.

5.4 The Employer will make available to the Employee such employees as the Employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this Agreement; provided that it will at all times remain the responsibility of the Employee to ensure that he/she complies with those performance obligations and targets.

5.5 The Employee will at his/her request be delegated such powers by the Employer as may in the discretion of the Employer be reasonably required from time to time to enable him/her to meet the performance objectives and targets established in terms of this Agreement.

5.6 The Employee acknowledges the fact that the Employer is entitled to review and make reasonable changes to the provisions of **Annexure "A"** from time to time for operational reasons. The Employer agrees that the Employee will be fully consulted before any such change is made.

5.7 The provisions of **Annexure "A"** may be amended by the Employer when the Employer's performance management system is adopted, implemented and/or amended as the case may be.

5.8 The Personal Development Plan **Annexure "B"** sets out the Employee's personal development requirements in line with the objectives and targets of the Employer

5.9 Disclosure of Financial Interests **Annexure "C"** set out the financial interests of the employee.

6. PERFORMANCE MANAGEMENT SYSTEM

6.1 The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the municipality, management and municipal staff of the municipality.

6.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the municipality, management and municipal staff to perform to the standards required.

6.3 The Employer shall consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.

6.4 The Employee undertakes to actively focus towards the promotion and implementation of the Key Performance Areas (KPA's), including special projects relevant to the Employee's responsibilities, within the local government framework.

6.5 The criteria upon which the performance of the **Employee** must be assessed consist of two components, both of which must be contained in the performance agreement-

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6.5.1 The **Employee** must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and the Core Competency Requirements (CCR's), respectively.

6.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.

6.5.3 KPA's covering the main areas of work will account for eighty percent (80%) and CCR's will account for twenty percent (20%) of the final assessment.

6.6 The **Employee's** assessment will be based on his/her performance in terms of the outputs/outcomes (performance indicators) identified as per the performance plan which are linked to the KPA's, which constitute eighty percent (80%) of the overall assessment result as per the weightings agreed to between the **Employer** and **Employee**.

KPA	Key performance areas (KPA'S)	Weighting
1.	Spatial Rationale	10%
2.	Basic Service Delivery and Infrastructure Development	50%
3.	Local Economic Development (LED)	10%
4.	Municipal Transformation and Institutional Development	10%
5.	Municipal Financial Viability and Management	10%
6.	Good Governance and Public Participation	10%
TOTAL		100%

6.7 The key performance areas related to the functional area of Employee shall be subject to negotiation between the Employer and the Employee.

6.8 The CCRs will make up the other 20% of the **Employee's** assessment score as follows:

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Competencies	Components	Competency Definition	Weighting % (total 100%)
Leading competencies			
Strategic Direction and Leadership	<ul style="list-style-type: none"> Impact and Influence Institutional Performance Management Strategic Planning and Management Organisational Awareness 	Provide and direct a vision for the institution, and inspire and deploy others to delivery on the strategic institutional mandate	10%
People Management	<ul style="list-style-type: none"> Human Capital Planning and Development Diversity Management Employee Relations Management Negotiation and dispute Management 	Effectively manage, inspire and encourage people, respect diversity, optimise talent and build and nurture relationships in order to achieve institutional objectives	10%
Programme and Project Management	<ul style="list-style-type: none"> Programme and Project Planning and Implementation Service Delivery Management Programme and Project Monitoring and Evaluation 	Able to understand programme and project management methodology; plan, manage, monitor and evaluate specific activities in order to delivery on set objectives	5%
Financial Management	<ul style="list-style-type: none"> Budget Planning and Execution Financial Strategy and Delivery Financial Reporting and Monitoring 	Able to compile, plan and manage budgets, control cash flow, institute financial risk management and administer procurement processes in accordance with recognised financial practices. Further to ensure that all financial transactions are managed in an ethical manner	10%
Change Leadership	<ul style="list-style-type: none"> Change Vision and Strategy Process Design and improvement Change Impact Monitoring and Evaluation 	Able to direct and initiate institutional transformation on all levels in order to successfully drive and implement new initiatives and deliver professional and quality services to the community	5%
Governance Leadership	<ul style="list-style-type: none"> Policy Formulation Risk and Compliance management Cooperative Governance 	Able to promote, direct and apply professionalism in managing risk and compliance requirements and apply a thorough understanding of governance practices and obligations. Further, able to direct the conceptualisation of relevant policies and enhance cooperative governance relationships	10%
Core Competencies			

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Competencies	Components	Competency Definition	Weighting % (total 100%)
Moral competence		Able to identify moral triggers, apply reasoning that promotes honesty and integrity and consistently display behaviour that reflects moral competence	5%
Planning and Organising		Able to plan, prioritise and organise information and resources effectively to ensure the quality-of-service delivery and build efficient contingency plans to manage risk	10%
Analysis and Innovation		Able to critically analyse information, challenges and trends to establish and implement fact-based solutions that are innovative to improve institutional processes in order to achieve key strategic objectives	5%
Knowledge and Information Management		Able to promote the generation and sharing of knowledge and information through various processes and media, in order to enhance the collective knowledge base of local government	10%
Communication		Able to share information, knowledge and ideas in a clear, focused and concise manner appropriate for the audience in order to effectively convey, persuade and influence stakeholders	10%
Results and Quality Focus		Able to maintain high quality standards, focus on achieving results and objectives while consistently striving to exceed expectations and encourage other to meet quality standards. Further, to actively monitor and measure results and quality against identified objectives	10%
Core Competencies			100%

A more comprehensive explanation of each competency is attached as **Annexure "D"** to this plan.

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7. EVALUATING PERFORMANCE

7.1 Annexure "A" to this Agreement sets out:

7.1.1 The standards and procedures for evaluating the **Employee's** performance; and

7.1.2 The intervals for the evaluation of the **Employee's** performance.

7.2 Despite the establishment of agreed intervals for evaluation, the **Employer** may, in addition, review the **Employee's** performance at any stage while the contract of employment remains in force.

7.3 Personal growth and development needs identified during any performance review discussion must be documented in a personal development plan as well as the actions.

7.4 The **Employee's** performance will be measured in terms of contributions to the goals and strategies set out in the **Employer's** IDP.

7.5 The annual performance appraisal must involve:

7.5.1 Assessment of the achievement of results as outlined in the performance plan-

- (i) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (ii) An indicative rating on the five-point scale should be provided for each KPA.
- (iii) The applicable assessment rating calculator must then be used to add the scores and calculate a final KPA score.

7.5.2 Assessment of the CCRs-

- (i) Each CCR should be assessed according to the extent to which the specified standards have been met.
- (ii) An indicative rating on the five-point scale should be provided for each CCR
- (iii) This rating should be multiplied by the weighting given to each CCR during the contracting process, to provide a score.

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(iv)The applicable assessment-rating calculator must then be used to add the scores and calculate a final CCR score.

7.5.3 Overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

7.6 The assessment of the performance of the **Employee** will be based on the following rating scale for KPA's and CCR's:

Level	Terminology	Description	Score	Assessment Score	Performance Bonus Ratio
5	Outstanding Performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of Responsibility throughout the year.	5	75-100%	75-76%=10% 77-78%=11% 79-80%=12% 81-84%=13% 85% + =14%
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.	4	65-74%	65-66%=5% 67-68%=6% 69-70%=7% 71-72%=8% 73-74%=9%
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.	3	51-64%	No bonus
2	Performance not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan	2	31-50	No bonus
1	Unacceptable Performance	Performance does not meet the standard performance expected for the job. The review! Assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.	1	< than 30%	No bonus

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7.7 For purposes of evaluating the annual performance of the Employee an evaluation panel constituted of the following persons must be established-

7.7.1 The Mayor

7.7.2 Chairperson of the Performance Audit Committee or the Chairperson or designated performance management specialist of the audit committee in the absence of a performance audit committee;

7.7.3 Member of the Mayoral or Executive Committee

7.7.4 Mayor and/or Municipal manager from another municipality.

The manager responsible for human resources of the municipality must provide secretariat services to the evaluation panels.

8. SCHEDULE FOR PERFORMANCE REVIEWS

8.1 The performance of the Employee in relation to his/her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

Quarter	Period	Review date
1	July - September	Before end of October 2022
2	October - December	Before end of February 2023 (Midyear and Annual Review)
3	January - March	Before end of April 2023
4	April- June	Before end of September 2023

8.2 The Employer shall keep a record of the mid-year review and annual assessment meetings.

8.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance.

8.4 The Employer will be entitled to review and make reasonable changes to the provisions of the performance plan from time to time for operational reasons on agreement between both parties.

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8.5 The Employer may amend the provisions of the performance plan whenever the performance management system is adopted, implemented and/or amended as the case may be on agreement between both parties.

9. DEVELOPMENTAL REQUIREMENTS

9.1 A Personal Development Plan (PDP) for addressing developmental gaps is attached as "ANNEXURE B" and shall form part of this agreement.

10. OBLIGATIONS OF THE EMPLOYER

10.1 The Employer shall:

- 10.1.1 create an enabling environment to facilitate effective performance by the Employee;
- 10.1.2 provide access to skills development and capacity building opportunities;
- 10.1.3 work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
- 10.1.4 on the request of the employee delegate such powers reasonably required by the Employee to enable him/her to meet the performance objectives and targets established in terms of the agreement; and
- 10.1.5 Make available to the employee such resources as the Employee may reasonably require from time to time assisting him/her to meet the performance objectives and targets established in terms of the agreement.

11. CONSULTATION

11.1 The Employer agrees to consult the Employee timeously where the exercising of the Employee powers will have amongst others–

- 11.1.1 a direct effect on the performance of any of the Employee's functions;
- 11.1.2 Commit the Employee to implement or to give effect to a decision made by the Employer;
- 11.1.3 A substantial financial effect on the Municipality.

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11.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

12. MANAGEMENT OF EVALUATION OUTCOMES

12.1 The key to a developmentally oriented performance management system towards inadequate performance is to promote improvement through feedback, learning and support, rather than judgement, sanctions or punishment.

12.2 Performance appraisal feedback shall be conveyed to employees in writing or discussed with employees on a regular basis to prevent a scenario where employees only find out about the gaps in their performance during mid-year or during the final review.

12.3 The evaluation of the Employee's performance shall form the basis for rewarding outstanding performance or correcting unacceptable performance

12.4 A performance bonus ranging from five percent (5%) to fourteen percent (14%) of the all-inclusive remuneration package may be paid to an employee in recognition of outstanding performance, subject thereto that , in determining the performance bonus the relevant percentage is based on the overall rating, calculated by using the applicable assessment-rating calculator; provided that-

12.1.1 A score of sixty five percent (65%) to seventy four percent (74%) is awarded a performance bonus ranging from five percent (5%) to nine percent (9%) ; and

12.1.2 A score of seventy five percent (75%) and above is awarded a performance bonus ranging from ten percent (10%) to fourteen percent (14%).

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12.5 The performance bonus referred to in 12.4 here above is payable annually and constituted as follows:

Score	Bonus %
65-66%	5
67-68%	6
69-70%	7
71-72%	8
73-74%	9
75-76%	10
77-78%	11
79-80%	12
81-84%	13
85% +	14

12.2 In the case of unacceptable performance, the employer shall –

12.2.1 Provide systematic remedial or developmental support to assist the employee to improve his/her performance; and

12.2.2 After appropriate performance counselling and having provided the necessary guidance and/or support and reasonable time for improvement in performance, and performance does not improve, the employer may consider steps to implement a disciplinary process that will be guided by the Labour Relations Act 66 of 1995.

13. PERFORMANCE BONUS

In accordance with Regulation 805, section 32, a performance bonus, based on affordability, may be paid to the employee, after

13.1 the annual report for the financial year under review has been tabled and adopted by the municipal Council;

13.2 an evaluation of performance in accordance with the provisions of section 7; and

13.3 approval of such evaluation by the municipal Council, as a reward for outstanding performance.

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14. DISPUTE RESOLUTION

14.1 Dispute on performance agreement

Any disputes about the nature of the Performance Agreement, whether it relates to key responsibilities, priorities, methods of assessment and/or any other matter provided for, shall be mediated by a member of the Municipal Council; provided that such member was not part of the evaluation panel provided for in Regulation 805 section 27(4) (e), within thirty (30) days of receipt of a formal dispute from the Employee, whose decision shall be final and binding on both Parties.

14.2 Dispute on outcome of performance evaluation

Any disputes about the nature of the Performance Evaluation, whether it relates to key responsibilities, priorities, methods of assessment and/or any other matter provided for, shall be mediated by a member of the Municipal Council: Provided that such member was not part of the evaluation panel provided for in Regulation 805 section 27(4) (e) within thirty (30) days of receipt of a formal dispute from the Employee, whose decision shall be final and binding on both Parties.

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15. GENERAL

- 15.1 The contents of the Agreement shall be made available to the public by the Municipality, where appropriate.
- 15.2 Nothing in this Agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his/her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.
- 15.3 The performance assessment results of the Employee shall be submitted to the Council within fourteen (14) days after the conclusion of the assessment.

Thus done and signed on this 18 day of MAY 2023.

AS WITNESSES:

1.  _____

2.  _____



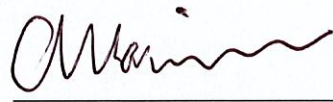
MUNICIPAL MANAGER

Thus done and signed on this 22 day of May 2023.

AS WITNESSES:

1.  _____

2.  _____



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ANNEXURE A: PERFORMANCE PLAN - 2022/2023 SDBIP

KPA 1: SPATIAL RATIONALE

Strategic Objective: To build Integrated human settlements.
Weighting: 10%

Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023				Portfolio of Evidence	Responsible Department	
						Q1	Q2	Q3	Q4			Annual
Compliance with Town Planning Scheme regulations Review of SPLUMA by-law	Land Use Management	% of land use applications received and processed within 60 days as per the SPLUMA Act 16 of 2013	SR01	Internal	100%	100%	100%	100%	100%	100%	Land use Application register and report.	Planning & Economic Development
		Number of Reviewed SPLUMA by-law gazetted by June 2023	SR02	104 000.00	N/A	N/A	N/A	1	1	1	Progress report on the Reviewed Town Planning By-Law	
Compliance with National Building Regulations	Building Plans Administration	% of buildings; constructed with approved plans, received and inspected within 5 days compliance to National Building Regulations and Building Standards Amendments Act No 49 of 1995	SR03	Internal	100%	100%	100%	100%	100%	100%	Individual site inspection reports	Building Plans submission register Building plan submission register
		% of New Building Plans of less than 500 square meters received and assessed within 28 days of receipt of plans			100%	100%	100%	100%	100%	100%	100%	
		% of New Building Plans of more than 500 square meters received and assessed within 60 days of receipt of plans		Internal	100%	100%	100%	100%	100%	100%		

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Project Name	Priority Programme	KPI	IDP RefNo	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
		% of land use contraventions attended to by June 2023	New	Internal	New	100%	100%	100%	100%	100%	Contravention Letters issued	
Precinct plan		No. of Marble Hall Precinct plan developed by June 2023	SR08	R 137 280.00	0	N/A	N/A	1	Developed Marble Hall Precinct plan	1	Developed Marble Hall Precinct plan	
Land Use Audit		To conduct Land Audit by June 2023	SR09	R 2 000 000.00	New	N/A	N/A	Finalised Land Audit report.	Finalised Land Audit report.	Finalised Land Audit report.	Land Use Audit report	
Site Demarcation		Number of Stakeholder Engagement held by June 2023	SR10	R 831 744.00	0	N/A	N/A	1	2	1	Progress Report on Stakeholder Engagements and site Pegging. Attendance register	
Human settlement	Facilities Maintenance Management	No. of quarterly progress reports in terms of new housing units provided by CoGHSTA submitted to Council by June 2023	SR07	Internal	1	1	1	1	4	4	Quarterly Progress Report	
Supply of GIS Tools, Datasets and Technical Assistance	Management of GIS System	Upgrading of GIS system and updating of GIS datasets by June 2023	New	R 400 000.00	New	N/A	N/A	1	Upgraded GIS system and updated GIS datasets	1	Delivery note & completion certificate	

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KPA 2: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT

Strategic Objective A: To improve community well-being through provision of accelerated service delivery
 Strategic Objective B: To improve Social Well-being
 Weighting: 50%

Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
Transformer Maintenance and oil testing Ring Main Unit Maintenance	Electricity	No. of transformers tested by June 2023	BS01	5 200 000	51	Specification and Advertisement	Appointment	Implementation	51	51 transformers tested.	Completion certificate	Infrastructure Services
		No. of ring main units serviced by June 2023	BS02		20	N/A	N/A	N/A	20 Ring main units serviced.	Completion certificate		
		No. of panels tested by June 2023	BS03		New	Appointment	Implementation.	24	24 panels tested	Completion certificate		
Public Lighting- Inspection of streets lights		No. of Street light fittings routinely inspected by June 2023	BS04	500 000	4012	993	993	995	995	3976	Inspection monthly reports	
		% of faulty Street light fittings repaired after routine inspection within 90 days.	BS05		100%	100%	100%	100%	100%	Inspection/repair monthly reports		
Public Lighting- Maintenance of streetlights		No. of Mast lights fittings routinely inspected by June 2023	BS06		2172	567	567	585	585	2304	Inspection monthly reports	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
Public Lighting-Maintenance of Mast Lights		% of Faulty Mast light fittings repaired after routine inspection within 90 days	BS07		100%	100%	100%	100%	100%	100%	Inspection/repair monthly reports	
Replace old 35mm PILC 11kV cable from Erf181 to 830		Meter of old 35mm PILC 11kV cable from Erf181 to 830 replaced by June 2023	BS10	646 369	New	N/A	N/A	N/A	N/A	370meter cable installed	Completion certificate	
Replace 60 kWh prepaid meters		Number of kWh meters purchased and replaced by June 2023	BS11	100 000.00	New	N/A	N/A	5	25	60 kWh prepaid meters purchased and 30 replaced	Delivery note and invoice. Meter replacement forms	
Replace 30 kWh meters		Number of kWh meters purchased by June 2023	BS12	150 000	New	N/A	N/A	N/A	30	30 kWh meters purchased	Delivery note and invoice.	
Replace streetlight wood poles at Mmotwaneng 20		No. of wood streetlight poles replaced at Mmotwaneng by 30 June 2023	BS13	200 000	0	N/A	N/A	N/A	20	20 Wood poles replaced	Completion certificate	
Replace Minisub stand 338 Mopanie Street		No. of minisubstations replaced by June 2023	BS16	1 800 000	New	N/A	N/A	N/A	1	1 minisubstation	Completion certificate	
Replace old PEX cable -		Meter of cable	BS17	1 000 000	New	N/A	N/A	N/A	275 m	275 meter of cable replaced.	Completion certificate	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
erf812-1/900		replaced by June 2023										
Generator - corporate services 220kVA		No of supplied, delivered and installed generator by June 2023	BS18	1 200 000	New	1	N/A	N/A	N/A	1 generator installed	Completion certificate	
Transformer replacement 150kVA Portion 375		No of supplied, delivered and installed generator by June 2023	BS19	250 000	New	N/A	N/A	N/A	1	1 transformer installed	New transformer, Delivery note and invoice	
High mast lights Matieseding		No of mast lights installed by June 2023	BS20	1 550 000	New	3	N/A	N/A	N/A	3 mast lights installed	Completion certificate	
High mast lights Doornspruit		No of mast lights installed by June 2023	BS21	3 500 000	New	N/A	N/A	N/A	6	6 mast lights installed	Completion certificate	
High Mast lights Moganyaka		No of mast lights installed by June 2023	BS34	1 750 000	New	N/A	N/A	N/A	4	4 mast lights installed	Completion certificate	
Electrification of households		No. of quarterly reports in terms of households with access to basic levels of electricity submitted to MM (GKPI)	New	3 610 902	4	1	1	1	1	4	Quarterly reports	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
Leeuwfontein sports complex	Roads & Stormwater	No of sport complex completed by June 2023	BS58	2 000 000	Grassing on the pitch	N/A	N/A	N/A	N/A	1 multi-purpose sport field completed	Progress reports and completion certificate	
Mamphokgo Sports Complex		No of Sport Complex constructed June 2023	BS71	R600 000.00	Bulb for the high mast lights	N/A	N/A	N/A	N/A	1 sport complex constructed	completion certificate	
Regae bus route (multi-year)		Km of road to be constructed by June 2023	BS91	9 621 336,00	1.033km	2.52km road surfaced and completed	N/A	N/A	N/A	2.52km road constructed	Progress reports and completion certificates	
Morarela Access Road (multi-year)		Km of roads to be constructed by June 2023	BS100	829,239.53	0km	Advertisement for procurement of a Contractor	Appointment of the Contractor	0.3km of road Earthworks Constructed	0.3Km road Earthworks constructed	Progress reports		
Mabitsi Internal Road (multi-year)		1.5 Km of roads to be constructed by June 2023	BS89	19,030,135.07	2.050km	Construction of road layer works	Construction of road Surface	4.8 Km of road completed	4.8 Km of roads constructed	Progress reports and completion certificate		
Dichoeung Internal Street		0.8km of road constructed by June 2023	BS75	6 529 102,21	Design report	Construction of road earthworks & layer works	0.8km of road surfaced and completed	N/A	0.8km of road constructed	Progress report, completion certificate		
Rathoke Internal Street (multi-year)		Km of roads to be constructed by June 2023	BS64	829,239.53	Design Report	N/A	Appointment of Contractor	0.4 km of road earthworks constructed	0.4 Km of road constructed	Progress reports		
Stormwater Ext:6		Km of storm-water constructed by June 2023	BS86	3 900 000.00	Excavations	N/A	Appointment of the Contractor & Earthworks	Pipe laying, Backfilling and completion	Km of stormwater constructed by June 2023	Completion Certificate		
Mokgwane Internal streets		Payment for the remainder of the design	BS95	153 529.77	Design report	N/A	N/A	Payment of the remainder of the design's fees.	Payment of the remainder of the design's fees	Fees Account and Proof of payment		

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
Mathukhuthela Internal streets		fees for Mokgwaneng Internal Road by June 2023										
		Payment for the remainder of the design fees for Mathukhuthela Internal Road by June 2023	BS96	766 608.18	Design report	N/A	N/A	N/A	Payment of the remainder of the design's fees	Payment of the remainder of the design's fees	Fees Account and Proof of payment	
Driefontein Internal streets		Payment for the remainder of the design fees for Driefontein Internal Road by June 2023	BS134	513 782.43	Design report	N/A	N/A	N/A	Payment of the remainder of the design's fees	Payment of the remainder of the design's fees	Fees Account and Proof of payment	
		Payment for the remainder of the design fees for Uitvlucht Internal Road by June 2023	BS126	730 161.37	Design report	N/A	N/A	N/A	Payment of the remainder of the design's fees	Payment of the remainder of the design's fees	Fees Account and Proof of payment	
Matlerekeng Internal streets		Payment for the remainder of the design fees for Matlerekeng	BS132	758 469.41	Design report	N/A	N/A	N/A	Payment of the remainder of the design's fees	Payment of the remainder of the design's fees	Fees Account and Proof of payment	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023				Portfolio of Evidence	Responsible Department	
						Q1	Q2	Q3	Q4			Annual
Mohlalotwane Internal street		Internal Road by June 2023										
		Payment for the remainder of the design fees for Mohlalaotwane Internal Road by June 2023	BS123	214 565.00	Design report	N/A	N/A	N/A	Payment of the remainder of the designs fees	Payment of the remainder of the designs fees	Fees and Proof of payment Account of payment	
Matlala Ramoshebo Internal streets		Payment for the remainder of the design fees for Matlala Ramoshebo Internal Road by June 2023	BS92	708 654.91	Design report	N/A	N/A	N/A	Payment of the remainder of the designs fees	Payment of the remainder of the design fees	Fees and Proof of payment Account of payment	
		No. of Light delivery vehicle purchased by June 2023	BS83	650 000.00	New	N/A	N/A	N/A	1	1 Light delivery vehicle purchased	Delivery note and invoice	
STREETS		Kilometer of roads graded by June 2022	BS109	5 000 000.00	1622.51km	400km	350km	400km	1500km	Inspection report		
		M ² of base and surface patched by June 2022	BS110		7657.14m ²	300m ²	300m ²	300m ²	1300m ²	Inspection report		
		Kilometer of stormwater drains and channels	BS111		55.751km	15km	15km	7.7km	52.7 km	Inspection report		

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023				Portfolio of Evidence	Responsible Department	
						Q1	Q2	Q3	Q4			Annual
		cleaned by June 2022										
		KM of surfaced roads marked by June 2022	BS111	340,379.52	173.045km	43km	43km	43km	43km	172 km	Inspection report	Community Services
Maintenance of Municipal buildings	Facilities Maintenance Management	No. of municipal buildings maintained as per the approved municipal maintenance plan by June 2022	BS113	5 000 000.00	5	3	3	3	3	12	Final Inspection Reports, Approved Maintenance Plan & Invoices	Corporate Services
Landscaping & Parks development	Parks Management	No. of landscaping and park development project implemented by June 2023	BS136	500,000.00	0	N/A	N/A	N/A	1	1	Final progress report	Community Services
Digital Speed Camera	Safety and Security	Number of Digital Speed camera procured by June 2023	BS154	435 000.00	New	Specifications and advertisement	Appointment of service provider	1	N/A	1 Digital speed camera purchased	Invoice and delivery note	
Refuse bins	Waste Management	Number of Bulk Refuse bins purchased by June 2023	BS128	950 000.00	New	Specifications and advertisement	Appointment of service provider	5	N/A	5 Refuse bins purchased	Delivery note and invoice	
Loosening of gravel at Landfill site		Number of report on loosening of gravel at	BS130	216 320.00	1	Specifications and advertisement	Appointment of service provider	1	N/A	1 landfill report	Landfill report	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
Waste Collection		landfill site done by June 2023										
		Number of villages with access to a minimum level of basic waste collection by June 2023	New	Internal	3 Villages	3 villages per week Leeuwfontein ElandSkraal Leeufontein RDP	3 villages per week Leeufontein ElandSkraal Leeufontein RDP	3 villages per week Leeufontein ElandSkraal Leeufontein RDP ek	3 villages per week Leeufontein ElandSkraal Leeufontein RDP	3 villages per week 162 annually Leeufontein ElandSkraal Leeufontein RDP	Monthly signed waste collection reports/logbook / Work schedule	
		Number of households in Marble Hall with access to a minimum level of basic waste collection by June 2023 (once a week)		Internal	915 h/h week	921 h/h week	921 h/h week	921 h/h week	921 h/h week	915 h/h week 49734 households annually	Monthly signed waste collection reports/ Billing report	
		Number of Refuse containers placed in villages/and farms for access to refuse collection (once a week removal)		Internal	5	5/week Regae Leeufontein RDP Manapyane Moganyaka Mamphogo	5/week Regae Leeufontein RDP Manapyane Moganyaka Mamphogo	5/week Regae Leeufontein RDP Manapyane Moganyaka Mamphogo	5/week Regae Leeufontein RDP Manapyane Moganyaka Mamphogo	5/week 270 annually	Monthly signed waste collection reports/ Logbooks /schedule of work	
Fencing of cemeteries	Cemetery	No. of cemeteries fenced by June 2023	BS14 3	450 000.00	6	Specifications and advertisement	Appointment of service provider	Implementation	3	3 cemeteries fenced	Final handover certificate	

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KPA 3: LOCAL ECONOMIC DEVELOPMENT

Strategic Objective A: To grow the economy and provide livelihood support
Weighting: 10%

Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
LED Support	Local Economic Development	No. of training workshops conducted for SMME's by June 2023	LED01	Internal	4	1	1	1	1	4	Reports and Attendance registers	Economic Development & Planning
LED forum		No. of quarterly LED forum meetings held by June 2023	LED02	62 704.00	4	1	1	1	4	Minutes and Attendance Registers		
LED Summit		Hosting of annual LED Summit by 30 June 2023	LED03	128 189.00	1	N/A	N/A	1	1	1	Reports and Attendance Register	
External Partnership	Local Economic Development	Breakfast Session with Farmers held by June 2023	New	Internal	New	1	N/A	N/A	1	1	Invitation, Report and Attendance Register	Economic Development & Planning
Effective CWP Local Reference Forum		No. of quarterly CWP Local Reference Forum meetings held by June 2023	LED06	Internal	4	1	1	1	4	4	Minutes and Attendance Register	
EPWP Expense		No. of EPWP job opportunities created through EPWP by 30 June 2023	LED07	1 496 586.00	145	42	0	0	84	84	Appointment letters	
Tourism Forum	Promotion of Tourism	No. of quarterly Tourism Forum meetings held by June 2023	LED08	Internal	2	1	1	N/A	N/A	2	Quarterly reports submitted to the Department of Public Works	Economic Development & Planning
LED Exhibitions	Local Economic Development	No. of LED Exhibitions conducted by June 2023	LED12	52 000.00	1	1	N/A	N/A	1	1	Reports and Attendance Registers	
LED Projects funding		No. of LED projects funded by June 2023	LED11	634 400.00	23	N/A	N/A	20	20	20	Report and the register of Exhibitors and Attendance Register	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
Management of Informal Traders		No. of Reports on Status of LED funded projects compiled by June 2023.	New	Internal	1	N/A	1	N/A	1	2	Reports submitted to Council Portfolio Committee	
		No. of Quarterly Marble Hall Hawkers Forum meetings held by June 2023	New	Internal	4	1	1	1	4	Minutes and attendance register		
		No. of business Licensing awareness workshop held by June 2023		Internal	New	1	1	N/A	2	Invitation, Report and attendance register		
		No. of quarterly reports on the implementation of Limpopo Business Regulation Act by June 2023		Internal	2	1	1	1	4	Reports submitted to Council Portfolio Committee		
Social Responsibility Programs		No. of quarterly reports submitted to Council with respect to the implementation of Social Labour Plan (SLP)/Corporate Social Investment (CSI) programmes of Mining Companies by June 2023	LED14	Internal	4	N/A	1	N/A	2	Reports submitted to Council Portfolio Committee		

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KPA 4: MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT

Strategic Objective A: To develop and retain skilled and capacitated workforce
Weighting: 10%

Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023				Portfolio of Evidence	Responsible Department	
						Q1	Q2	Q3	Q4			Annual
Employment Equity	Institutional Development	No. of EE Committee meetings held by June 2023	MTOD01	Internal	4	1	1	1	1	4	Invitation, minutes and Attendance registers	Corporate Services
Review of organizational structure		Review Organizational structure and align to the IDP and Budget by 30 June 2023		Internal	1	N/A	N/A	1	1	1	Approved Organizational structure and council resolution	
Training Courses		No. of training committee meeting held by the 30 th June 2023	MTOD03	Internal	New	1	1	1	1	4	Invitation, Minutes and attendance register.	
		Number of workforce trained as per target of Workplace Skill Plan (WSP) by 30 June 2023		1 554 008.00	40	10	10	10	10	40	Quarterly reports.	
Occupational Health and Safety	Workplace Health, Safety	No. of quarterly Workplace Health and Safety Forum meetings held by June 2023	MTOD 04	305 500.00	4	1	1	1	1	4	Invitation, minutes and attendance register.	
		No. of Health and Safety policy developed/review by June 2023		Internal	1	N/A	N/A	1	1	1	Reviewed Policy submitted to Council.	
Labour Forum	Labour Relations	No. of monthly Local Labour Forum (LLF) held as scheduled by June 2023	MTOD 07	Internal	4	3	3	3	3	12	Invitation, Minutes and attendance registers.	
		% of disciplinary proceedings initiated in relation to reported matters on a quarterly basis.		Internal	100%	100%	100%	100%	100%	100%	Report and Attendance registers.	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
Policies	Policies	No. of new / reviewed policies submitted to Council by June 2023	MTOD 08	Internal	19	N/A	N/A	15	15	15	Developed/ Reviewed Policy submitted to Council.	
Bursary fund: community members	Institutional Development	No. of annual community bursaries allocated by June 2023	MTOD 13	550 000.00	10	N/A	4	N/A	4	4	Report and proof of registration.	
Bursary fund: staff		No. of annual staff bursaries allocated by June 2023	MTOD 14	550 000.00	29	N/A	15	N/A	15	15	Report and proof of registration.	
Top learners Awards		Number of reports for learners awards conducted by June 2023	MTOD07	163 069.00	1	N/A	1	N/A	1	1	Invitation, Top learners Awards report and Attendance registers	
Records management	Records management	No. of quarterly status reports in terms of the record management system submitted to the Municipal Manager by June 2023	MTOD15	Internal	4	1	1	1	1	4	Quarterly report compiled.	
Customer care	Customer Stakeholder Relationship Management	No. of quarterly Customer Complaint reports submitted to the Municipal Manager (inclusive of Premier & Presidential Hotline) by June 2023	New	Internal	4	1	1	1	1	4	Quarterly reports Compiled.	
		No. of Batho Pele committee meetings held by 30 June 2023	New	Internal	10	3	2	3	2	10	Invitation, Minutes and attendance register	
		No. of Batho Pele Outreach Event held by 30 June 2023	New	50 000.00	1	1	N/A	N/A	N/A	1	Invitation, Event Report and Attendance Register	
Purchase of office furniture		% of office furniture procured by June 2023	MTOD19	300 000.00	100%	N/A	100%	N/A	N/A	100%	Delivery note and Invoice	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023				Portfolio of Evidence	Responsible Department	
						Q1	Q2	Q3	Q4			Annual
Programming	ICT	No. of quarterly network maintenance conducted by June 2023	New	3 200 000.00	4	1	1	1	1	4	Quarterly reports	
ICT Forums		No. of quarterly ICT steering committee meetings held in terms of the implementation of the ICT governance strategy and policy by June 2023	MTOD21	Internal	4	1	1	1	1	4	Invitation, Minutes and attendance register	
Website Hosting		% of hosting and management of the website by SITA by June 2023	MTOD23	74 392.00	100%	100%	100%	100%	100%	100%	Quarterly reports	
Legal Service	Legal Services	% of Civil & Labour Litigations attended by 30 June 2023	MTOD 25	5 408 000.00	100%	100%	100%	100%	100%	100%	Quarterly reports	
		% of Service Level Agreements (SLA's) processed within the time frame of 30 days of the appointment of the service provider by 30 June 2023		0.00	100%	100%	100%	100%	100%	100%	Quarterly Report on SLA's.	
		% Employment Contracts processed within the time frame of 30 days from the date of appointment by 30 June 2023		0.00	100%	100%	100%	100%	100%	100%	Quarterly Report on Employment Contracts	
IDP Process	IDP	2023/2024 Final IDP tabled and approved by Council by the 31st May 2023	MTOD29	0.00	1	N/A	N/A	N/A	1	1	Council Resolution	Office of the Municipal Manager
		2023/2024 IDP/Budget review Process Plan developed by 30th August 2022			1	1	N/A	N/A	N/A	1	Council Resolution	
		Annual Strategic Lekgotla Planning session convened as scheduled by February 2023	MTOD30	471 207.00	1	N/A	N/A	1	N/A	1	Minutes and attendance register	
Performance Assessments	Performance Management	No. of performance review for section 54/56 conducted by February 2023	MTOD31	Internal	2	N/A	N/A	2	N/A	2	Section 54/56 Performance Assessments report	
Review performance management		Reviewed Performance Management Framework by June 2023	MTOD33	Internal	1	N/A	N/A	N/A	1	1	Reviewed performance management Framework	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
Framework												

KPA 5: MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT

Strategic Objective: To become financially viable
Weighting: 10%

Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
Revenue enhancement	Financial Management	% outstanding service debtors to revenue by the 30 June 2023 (GKPI)	FV02	Internal	15.92%	13%	13%	13%	13%	52%	Submitted Section 71 report. Billing reports	Budget & Treasury Office
		% improvement in revenue enhancement by 30 June 2023				3%	3%	3%	3%	12%		
		% of consumer payment received with respect to municipal services provided as compared to that billed by June 2023				>85%	>85%	>85%	>85%	>85%		
Creditors payments	Financial Accounting (Expenditure)	% of approved (compliant) invoices paid within 30 days by 30 June 2023	FV03	Internal	100%	100%	100%	100%	100%	100%	Approved (compliant) invoices register	
Compilation of annual adjustment budget	Budget Management	Submission of MTR Budget by the 31 May 2023	FV05	Internal	1	N/A	N/A	1	Approved Budget	Submitted budget to Council		
Compilation of In Year reports	Financial Management	No. of quarterly section 52(d) MFMA reports submitted to the Mayor by June 2023	FV06	Internal	4	1	1	1	1	4	Submitted Section 71 report	
		No. of monthly section 71 MFMA reports submitted to EXCO by June 2023				3	3	3	3	12		
		Section 72 (midyear) MFMA report submitted to the Mayor by June				N/A	N/A	1	N/A	1		
				Internal	1	N/A	N/A	1	1	Submitted Section 72 report		

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023					Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4	Annual		
		2023										
		No. of MFMA checklists submitted per quarter as legislated		Internal	4	1	1	1	1	4	MFMA checklists	
Implementation of SCM regulations and policies	Supply Chain Management	No. of quarterly SCM procurement plan reports submitted to the Executive Committee by June 2023	FV07	Internal	4	1	1	1	1	4	Quarterly SCM reports	
		No. of quarterly deviation reports submitted to the MM by June 2023		Internal	12	3	3	3	3	12	Quarterly SCM reports	
GAMAP/GRAP Asset Register	Asset Management	GRAP Compliance Register in place July 2023	FV08	Internal	1	1	N/A	N/A	N/A	1	Fixed Assets Register	
Fleet Management		No. of Fleet Management reports submitted to Council by 30 June 2023	FV09	Internal	4	1	1	1	1	4	Monthly Fleet Management report	
		Annual submission of the asset verification report to the MM by 30 Sept 2023		Internal	1	1	N/A	N/A	N/A	1	Asset verification report	
Annual Financial Statement	Financial Management	Draft Annual Financial Statements (AFS) submitted on or before the 31 August 2023	FV10	Internal	1	1	N/A	N/A	N/A	1	Proof of submission from AG	
Financial Management Grant		% of FMG grant spent by June 2023	New	Internal	100%	25%	50%	75%	100%	100%	FMG report	

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KPA 6: GOOD GOVERNANCE AND PUBLIC PARTICIPATION

Strategic Objective: To create a culture of accountability and transparency
Weighting: 10%

Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023				Portfolio of Evidence	Responsible Department	
						Q1	Q2	Q3	Q4			Annual
Special Programs	Transversal	No. of quarterly Special Programs held in terms of the (Elderly, Children, Disabled, Traditional Health Practitioners, LGBT, HIV/ Aids and other marginalised groups by June 2023	GG01	302 806.00	12	1	1	1	1	4	Invitation, report and attendance register	Corporate Services
Public participation	Public Participation	No. of Public participation consultation held by 30th June 2023	GG02	376 449.00	12	N/A	1	N/A	1	2	Invitation, Report and Attendance register	
Ward committee support	State of Municipal Address	State of Municipal Address conducted by June 2023	New	226 207.00	1	N/A	N/A	N/A	1	1	Invitation, Report and attendance register.	
	Ward Committee	No. of monthly Ward Committees meetings held by June 2023	GG03	2 880 000.00	112	48	48	48	192		Report, and attendance register	
		Hosting of Annual Ward Committee Conference by June 2023		Internal	New	N/A	1	N/A	N/A	1	Invitation, Report and attendance register	
		No. of annual Ward Committee operational plans submitted to Council by June 2023		Internal	0	N/A	1	N/A	N/A	1	Annual ward committee report	
		No. of Ward Committee Training conducted by June 2023		601 00.00	New	N/A	N/A	N/A	1	1	Invitation, Training Report & attendance register	
	Indigents	% of (indigents) households with access to free basic electricity services by 30 June 2023 (GKPI)		Internal	100%	100%	100%	100%	100%	100%	Indigent Register, Quarterly summary	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023				Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4		
Mayoral programme: Youth development	Youth Development	No. of reports on reviewed indigent register compiled each quarter		Internal	4	1	1	1	4	Report and Eskom Invoices	
		No. of Youth programmes / initiatives implemented each quarter	GG04	447 921.00	4	1	1	1	4	Reviewed indigent register Reports	
		No. of Youth strategy developed by June 2023 Career Week hosted by June 2023		Internal	1	N/A	1	N/A	1	Invitation, Quarterly Youth reports and attendance register	
Management of Municipal Media Platforms	Customer/ Stakeholder Relationship Management	No. of quarterly newsletters published by June 2023	GG05	159 198.00	4	1	1	1	4	Council Resolution	
		Number of report generated on media platforms each quarter		Internal	1	N/A	N/A	N/A	1	Invitation, Report and Attendance register.	
Council Functionality	New	No. of ordinary Council meeting held by June 2023 as per the approved Calendar of Events		Internal	9	1	2	2	7	Published Newsletters	
		No. of Council meetings resolutions resolved within the prescribed timeframe of (3) months (Total organisation)		Internal	4	1	1	1	4	Municipal media platforms quarterly reports	
		No. of monthly EXCO meetings held by June 2023		Internal	12	3	3	3	12	Council Resolution, minutes and Attendance register	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023				Portfolio of Evidence	Responsible Department	
						Q1	Q2	Q3	Q4			Annual
MPAC functionality		No. of Section 79 Committee meetings held each quarter		Internal	4	3	3	3	3	12	Minutes of Section 79 Committee meeting	
		No. of quarterly Compliance Register Reports submitted to Council by June 2023				1	1	1	1	4	Quarterly Compliance Register Report	
MPAC functionality		No. of quarterly MPAC meetings held by June 2023	New	Internal	4	1	1	1	1	4	Invitation, MPAC meeting reports and attendance register.	
		Submission of Oversight Report to Council by the 30th March 2022				N/A	N/A	1	N/A	1	Annual Performance Oversight Report	
Disaster Management Awareness	Disaster Management	Number of disaster awareness campaigns scheduled and held per ward by June 2023	GG09	261 053.00	8	2	2	2	8	Reports and attendance registers	Community Services	
Mayor's cup	Sport and Recreation Arts and Culture	Number of mayors cup events held by June 2023	GG10	593 689	1	N/A	N/A	N/A	1	Final report of Mayors cup		
Heritage day celebration		Number of Heritage events held by June 2023	GG12	143 634.00	1	1	N/A	N/A	1	Final report of Heritage celebration	Community Services	
Beauty Pageant		Number of Beauty Pageant held by June 2022	GG17	140 485.00	1	N/A	N/A	1	1	Final report of Beauty Pageant event		
Security Management Services	Security Services	% implementation of Security upgrade plan activities within prescribed time-frames	GG25	216 516.00	0%	25%	50%	75%	100%	100%	Security monitoring & Incident management reports	Community Services
		No. of Municipal Community halls safe-guarded		1	438	10	10	10	10	10	Security monitoring &	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023				Portfolio of Evidence	Responsible Department	
						Q1	Q2	Q3	Q4			Annual
				808.71							Incident management reports	
		No. of Security monitoring & Incident management reports complied each quarter		Internal	12	1	1	1	1	4	Security monitoring & Incident management reports	
		No. of Security awareness/educational campaigns conducted each quarter		Internal	4	1	1	1	1	4	Security management reports and Attendance registers	
		No. of Municipal Buildings safeguarded through contracted service provider each quarter		6 333 600	19	19	19	19	19	19	Security management reports with attendance register.	
Performance Management	Performance Management	Submission of Final audited consolidated Annual Report 2021/2022 to Council on or before 28 January 2023	New	Internal	1	N/A	N/A	N/A	N/A	1	Final consolidated Annual Report	Office of the Municipal Manager
		2022/2023 Adjusted Budget and 2022/2023 SDBIP approved by the Mayor by the end of February 2023	New	Internal	1	N/A	N/A	N/A	N/A	1	Copy of Adjustment Budget and SDBIP	
		Final 2023/2024 SDBIP approved by the Mayor within 28 days after approval of Budget	New	Internal	1	N/A	N/A	N/A	N/A	1	Copy of Final approved SDBIP	
Internal Audit	Risk Based audit	Internal Audit Policies reviewed by the Council by the 30th June 2023	GG18	Internal	3	N/A	N/A	N/A	N/A	3	Council resolution	
		Strategic Internal Audit Plan and Annual Internal Audit Plan approved by Audit Committee by 30th June 2023		Internal	1	N/A	N/A	N/A	N/A	1	3 year strategic audit plan and Annual Internal Audit Plan	

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023				Portfolio of Evidence	Responsible Department	
						Q1	Q2	Q3	Q4			Annual
Audit of Performance Information (AOPI) Operation Clean Audit (OPCA)	Performance Audit	Number of Internal Audit report submitted to the Audit Committee per quarter (the internal audit report will comprise of the audit reports due as per the approved annual audit plan)	GG19	2 321 430.00	4	3	4	3	4	Quarterly Internal audit reports.		
		Number of Internal audit follow-up reports done per quarter				1	1	1	4			Quarterly Internal audit follow-up reports
Audit of Performance Information (AOPI) Operation Clean Audit (OPCA)	Performance Audit	No. of AOPI audit reports compiled by June 2023	GG20	Internal	4	1	1	1	4	Quarterly AoPI reports		
		Action Plan on issues raised by the Auditor General compiled and tabled to Council by January 2023				N/A	N/A	1	N/A			1
Audit & Performance Committee	OPCA	% of Auditor General matters resolved as per the approved Audit Action plan (Total organisation)	GG22	Internal	0%	NA	N/A	75%	100%	Quarterly AG Action Plan report		
		No. of quarterly Audit & Performance Committee Meetings held by June 2023				1	1	1	4			Invitation, Minutes of the A&P Committee meetings with attendance register
Anti-fraud awareness workshops/campaigns	Risk Management	Anti-fraud and Corruption Activity plan approved by 30th June 2023	GG23	Internal	1	N/A	N/A	N/A	1	Anti-fraud and corruption activity plan		
		% execution per quarter of activities outlined in the Anti-fraud and corruption activity plan (Total Organisation)				25%	50%	75%	100%			Quarterly Risk management reports and activity reports
		No. of quarterly anti-fraud and corruption awareness campaigns				1	1	1	4			Invitation, Awareness

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Project Name	Priority Programme	KPI	IDP Ref No	Budget	Baseline 2021/2022	Quarterly Targets 2022/2023				Portfolio of Evidence	Responsible Department
						Q1	Q2	Q3	Q4		
Risk Management Committee	Risk Management	held by June 2023 No. of quarterly Risk Committee Meetings held by June 2023	GG24	Internal	4	1	1	1	4	presentation & Attendance registers Risk committee Agenda pack	

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ANNEXURE B: PERSONAL DEVELOPMENT PLAN 2022/2023

Skills performance gap (in order of priority)	Outcomes expected (measurable indicators, quantity, quality and time frames)	Suggested training and/or development activity	Suggested mode of delivery	Suggested time frame	Work opportunity created to practice skills/ development area	Support person
MSCOA	Ability to manage finance/ Budget in according to the new regulations	MSCOA	Accredited Institutions or Service Provider	30 June 2023	Current post	Mayor
Supply Chain Management (SCM) Process	Regulated and effective implementation of SCM	Supply Chain Management	Workshop or Accredited Institutions or Service Provider	30 June 2023	Current post	Mayor
Knowledge and Information Management	Apply knowledge and information management	Knowledge Information Management Competences	Accredited Institutions or Service Provider	30 June 2023	Current post	Mayor
Results and Quality Focus	Proper planning that are result and quality focus driven	Results and Quality Focus competences	Accredited Institutions or Service Provider	30 June 2023	Current post	Mayor
Performance Management	Ability to implement the performance management Strategy	Performance Management	Accredited Institutions or Service Provider	30 June 2023	Current port	Mayor
Programme and Project Management	<ul style="list-style-type: none"> Programme and Project Planning and Implementation Service Delivery 	Able to understand programme and project management	Accredited Institutions or Service Provider	30 June 2023	Current port	Mayor

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	<p>Management</p> <ul style="list-style-type: none"> • Programme and Project Monitoring and Evaluation 	<p>methodology; plan, manage, monitor and evaluate specific activities in order to delivery on set objectives</p>			
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ANNEXURE C: DISCLOSURE OF INTEREST FORM 2022/2023

Name of Business	Registration (CK) Number	% Owned
None	None	None

Other Interests:

I hereby certify that the above information is complete and correct to the best of my knowledge.



 Signatures

 Date

ANNEXURE D: A1 COMPETENCY DETAILS

The required achievement levels in terms of Regulation 21 of 2014 are as follows:

Competencies	Basic	Competent	Advanced	Superior
Leading competencies Strategic Direction and Leadership	<ul style="list-style-type: none"> Understand institutional and departmental strategic objectives, but lacks the ability to inspire other to achieve set mandate Describe how specific tasks link to institutional strategies but has limited influence in directing strategy Has a basic understanding of institutional performance management but lacks the ability to integrate systems into a collective whole Demonstrate a basic understanding of key decision-makers 	<ul style="list-style-type: none"> Give direction to a team in realising the institution's strategic mandate and set objectives Has a positive impact and influence on the morale, engagement and participation of team members Develop action plans to execute and guide strategy implementation Assist in defining performance measures to monitor the progress and effectiveness of the institution Displays an awareness of institutional structures and political factors Effectively communicate barriers to execution to relevant parties Provide guidance to all stakeholders in the achievement of the strategic mandate Understand the aim and objectives of the institution and relate it to own work 	<ul style="list-style-type: none"> Evaluate all activities to determine value and alignment to strategic intent Display in-depth knowledge and understanding of strategic planning Align strategy and goals across all functional areas Actively define performance measures to monitor the progress and effectiveness of the institution Consistently challenge strategic plans to ensure relevance Understand institutional structures and political factors, and the consequences of actions Empower others to follow strategic direction and deal with complex situations Guide the institution through complex situations and ambiguous concern Use understanding of power relationships and dynamic tensions among key players to frame communications and develop strategies, positions and alliances 	<ul style="list-style-type: none"> Structure and position the institution to local government priorities Actively use in-depth knowledge and understanding to develop and implement a comprehensive institutional framework Hold self accountable for strategy execution and results Provide impact and influence through building and maintaining strategic relationships Create an environment that facilitates loyalty and innovation Display a superior level of self-discipline and integrity in actions Integrate various systems into a collective whole to optimise institutional performance management Uses understanding of competing interests to manoeuvre successfully to a win/win outcome

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Competencies	Basic	Competent	Advanced	Superior
People Management	<ul style="list-style-type: none"> Participate in team goal-setting and problem-solving Interact and collaborate with people of diverse backgrounds Aware of guidelines for employee development, but requires support in implementing development initiatives 	<ul style="list-style-type: none"> Seek opportunities to increase team contribution and responsibility Respect and support the diverse nature of others and be aware of the benefits of a diverse approach Effectively delegate tasks and empower others to increase contribution and execute functions optimally Apply relevant employee legislation fairly and consistently Facilitate team goal-setting and problem-solving Effectively identify capacity requirements to fulfil the strategic mandate 	<ul style="list-style-type: none"> Identify ineffective team and work processes and recommend remedial interventions Recognise and reward effective and desired behaviour Provide mentoring and guidance to others in order to increase personal effectiveness Identify development and learning needs within the team Build a work environment conducive to sharing, innovation, ethical behaviour and professionalism Inspire a culture of performance excellence by giving positive and constructive feedback to the team Achieve agreement or consensus in adversarial environments Lead and unite diverse teams across divisions to achieve institutional objectives 	<ul style="list-style-type: none"> Develop and incorporate best practice people management processes, approaches and tools across the institution Foster a culture of discipline, responsibility and accountability Understand the impact of diversity in performance and actively incorporate a diversity strategy in the institution Develop comprehensive integrated strategies and approaches to human capital development and management Actively identify trends and predict capacity requirements to facilitate unified transition and performance management

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Competencies	Basic	Competent	Advanced	Superior
<p>Programme and Project Management</p>	<ul style="list-style-type: none"> Initiate projects after approval from higher authorities Understand procedures of programme and project management methodology, implications and stakeholder involvement Understand the rational of projects in relation to the institution's strategic objectives Document and communicate factors and risk associated with own work Use results and approaches of successful project implementation as guide 	<ul style="list-style-type: none"> Establish broad stakeholder involvement and communicate the project status and key milestones Define the roles and responsibilities of the project team and create clarity around expectations Find a balance between project deadline and the quality of deliverables Identify appropriate project resources to facilitate the effective completion of the deliverables Comply with statutory requirements and apply policies in a consistent manner Monitor progress and use of resources and make needed adjustments to timelines, steps and resource allocation 	<ul style="list-style-type: none"> Manage multiple programmes and balance priorities and conflicts according to institutional goals Apply effective risk management strategies through impact assessment and resource requirements Modify project scope and budget when required without compromising the quality and objectives of the project Involve top-level authorities and relevant stakeholders in seeking project buy-in Identify and apply contemporary project management methodology Influence and motivate project team to deliver exceptional results Monitor policy implementation and apply procedures to manage risks 	<ul style="list-style-type: none"> Understand and conceptualise the long-term implications of desired project outcomes Direct a comprehensive strategic macro and micro analysis and scope projects accordingly to realise institutional objectives Consider and initiate projects that focus on achievement of the long-term objectives Influence people in positions of authority to implement outcomes of projects Lead and direct translation of policy into workable action plans Ensures that programmes are monitored to track progress and optimal resource utilisation, and that adjustments are made as needed

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Competencies	Basic	Competent	Advanced	Superior
Financial Management	<ul style="list-style-type: none"> Understand basic financial concepts and methods as they relate to institutional processes and activities display awareness into the various sources of financial data, reporting mechanisms, financial governance, processes and systems Understand the importance of financial accountability Understand the importance of asset control 	<ul style="list-style-type: none"> Exhibit knowledge of general financial concepts, planning, budgeting, and forecasting and how they interrelate Assess, identify and manage financial risks Assume a cost-saving approval to financial management Prepare financial reports based on specified formats Consider and understand the financial implications of decisions and suggestions Ensure that delegation and instructions are required by National Treasury guidelines are reviewed and updated Identify and implement proper monitoring and evaluation practices to ensure appropriate spending against budget 	<ul style="list-style-type: none"> Take active ownership of planning, budgeting, and forecast processes and provides credible answers to queries within own responsibility Prepare budgets that are aligned to the strategic objectives of the institution Address complex budgeting and financial management concerns Put systems and processes in place to enhance the quality and integrity of financial management practices Advise on policies and procedures regarding asset control Promote National Treasury's regulatory framework for Financial Management 	<ul style="list-style-type: none"> Develop planning tools to assist in evaluating and monitoring future expenditure trends Set budget frameworks for the institution Set strategic direction for the institution on expenditure and other financial processes Build and nurture partnerships to improve financial management and achieve financial savings Actively identify and implement new methods to improve asset control Display professionalism in dealing with financial data and processes

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Competencies	Basic	Competent	Advanced	Superior
Change Leadership	<ul style="list-style-type: none"> • Display an awareness of change interventions, and the benefits of transformation initiatives • Able to identify basic needs for change • Identify gaps between the current and desired state • Identify potential risk and challenges to transformation, including resistance to change factors • Participate in change programmes and piloting change interventions • Understand the impact of change interventions on the institution within the broader scope of local government 	<ul style="list-style-type: none"> • Perform an analysis of the change impact on the social, political and economic environment • Maintain calm and focus during change • Able to assist team members during change and keep them focused on the deliverables • Volunteer to lead change efforts outside of own work team • Able to gain buy-in and approval for change from relevant stakeholders • Identify change readiness levels and assist in resolving resistance to change factors • Design change interventions that are aligned with the institution's strategic objectives and goals 	<ul style="list-style-type: none"> • Actively monitor change impact and results and convey progress to relevant stakeholders • Secure buy-in and sponsorship for change initiatives • Continuously evaluate change strategy and design and introduce new approaches to enhance the institution's effectiveness • Build an nurture relationships with various stakeholders to establish strategic alliance in facilitating change • Take and lead in impactful change programmes • Benchmark change interventions against best change practices • Understand the impact and psychology of change, and put remedial interventions in place to facilitate effective transformation • Take calculated risk and seek new ideas from best practice scenarios, and identify the potential for implementation 	<ul style="list-style-type: none"> • Sponsor change agents and create a network of change leaders who support the interventions • Actively adapt current structures and processes to incorporate the change interventions • Mentor and guide team members on the effects of change, resistance factors and how to integrate change • Motivate and inspire others around change initiatives

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Competencies	Basic	Competent	Advanced	Superior
<p>Governance Leadership</p>	<ul style="list-style-type: none"> • Display a basic awareness of risk, compliance and governance factors but require guidance and development in implementing such requirements • Understand the structure of cooperative government but requires guidance on fostering workable relationships between stakeholders • Provide input into policy formulation 	<ul style="list-style-type: none"> • Display a thorough understanding of governance and risk and compliance factors and implement plans to address these • Demonstrate understanding of the techniques and processes for optimising risk taking decisions within the institution • Actively drive policy formulation within the institution to ensure the achievement of objectives 	<p>Able to link risk initiative into key institutional objectives and drivers</p> <ul style="list-style-type: none"> • Identify, analyse and measure risk, create valid risk forecasts, and map risk profiles • Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives • Demonstrate a thorough understanding of risk retention plans • Identify and implement comprehensive risk management systems and processes • Implement and monitor the formulation of policies, identify and analyse constraints and challenges with implementation and provide recommendations for improvement 	<ul style="list-style-type: none"> • Demonstrate a high level of commitment in complying with governance requirements • Implement governance and compliance strategy to ensure achievement of institutional objectives within the legislative framework • Able to advise Local Government on risk management strategies, best practice interventions and compliance management • Able to forge positive relationships on cooperative governance level to enhance the effectiveness of local government • Able to shape, direct and drive the formulation of policies on a macro level
<p>Core Competencies</p>				

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Competencies	Basic	Competent	Advanced	Superior
Moral competence	<ul style="list-style-type: none"> Realise the impact of acting with integrity, but requires guidance and development in implementing principles follow the basic rules and regulations of the institution Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent 	<ul style="list-style-type: none"> Conduct self in alignment with the values of Local Government and the institution Able to openly admit own mistakes and weaknesses and seek assistance from others when unable to deliver Actively report fraudulent activity and corruption within local government Understand and honour the confidential nature of matters without seeking personal gain Able to deal with situations of conflict of interest promptly and in the best interest of local government 	<ul style="list-style-type: none"> Identify, develop, and apply measures of self-correction Able to gain trust and respect through aligning actions with commitments Make proposals and recommendations that are transparent and gain the approval of relevant stakeholders Present values, beliefs and ideas that are congruent with the institution's rules and regulations Takes an active stance against corruption and dishonesty when noted Actively promote the value of the institution to internal and external stakeholders Able to work in unity with a team and not seek personal gain Apply universal moral principles consistently to achieve moral decisions 	<ul style="list-style-type: none"> Create an environment conducive of moral practices Actively develop and implement measures to combat fraud and corruption Set integrity standards and shared accountability measures across the institution to support the objectives of local government Take responsibility for own actions and decisions, even if the consequences are unfavourable

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Competencies	Basic	Competent	Advanced	Superior
Planning and Organising	<ul style="list-style-type: none"> • Able to follow basic plans and organise tasks around set objectives• Understand the process of planning and organising but requires guidance and development in providing detailed and comprehensive plans• Able to follow existing plans and ensure that objectives are met• Focus on short-term objectives in developing plans and actions • Arrange information and resources required for a task, but require further structure and organisation 	<ul style="list-style-type: none"> • Actively and appropriately organise information and resources required for a task• Recognise the urgency and importance of tasks• Balance short and long-term plans and goals and incorporate into the team's performance objectives• Schedule tasks to ensure they are performed within budget and with efficient use of time and resources • Measures progress and monitor performance results 	<ul style="list-style-type: none"> • Able to define institutional objectives, develop comprehensive plans, integrate and coordinate activities, and assign appropriate resources for successful implementation• Identify in advance required stages and actions to complete tasks and projects• Schedule realistic timelines, objectives and milestones for tasks and projects• Produce clear, detailed and comprehensive plans to achieve institutional objectives• Identify possible risk factors and design and implement appropriate contingency plans• Adapt plans in light of changing circumstances• Prioritise tasks and projects according to their relevant urgency and importance 	<ul style="list-style-type: none"> • Focus on broad strategies and initiatives when developing plans and actions• Able to project and forecast short, medium and long term requirements of the institution and local government• Translate policy into relevant projects to facilitate the achievement of the institutional objectives

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Competencies	Basic	Competent	Advanced	Superior
Analysis and Innovation	<ul style="list-style-type: none"> Understand the basic operation of analysis, but lack detail and thoroughness Able to balance independent analysis with requesting assistance from others Recommend new ways to perform tasks within own function Propose simple remedial interventions that marginally challenge the status quo Listen to the ideas and perspectives of others and explore opportunities to enhance such innovative thinking 	<ul style="list-style-type: none"> Demonstrate logical problem solving techniques and approaches and provide rationale for recommendations Demonstrate objectivity, insight, and thoroughness when analysing problems Able to break down complex problems into manageable parts and identify solutions Consult internal and external stakeholders on opportunities to improve processes and service delivery Clearly communicate the benefits of new opportunities and innovative solutions to stakeholders Continuously identify opportunities to enhance internal processes Identify and analyse opportunities conducive to innovative approaches and propose remedial intervention 	<ul style="list-style-type: none"> Coaches team members on analytical and innovative approaches and techniques Engage with appropriate individuals in analysing and resolving complex problems Identify solutions on various areas in the institution Formulate and implement new ideas throughout the institution Able to gain approval and buy-in for proposed interventions from relevant stakeholders Identify trends and best practices in process and service delivery and propose institutional application Continuously engage in research to identify client needs 	<ul style="list-style-type: none"> Demonstrate complex analytical and problem solving approaches and techniques Create an environment conducive to analytical and fact-based problem-solving Analyse, recommend solutions and monitor trends in key challenges to prevent and manage occurrence Create an environment that fosters innovative thinking and follows a learning organisation approach Be a thought leader on innovative customer service delivery, and process optimisation Play an active role in sharing best practice solutions and engage in national and international local government seminars and conferences

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Competencies	Basic	Competent	Advanced	Superior
<p>Knowledge and Information Management</p>	<ul style="list-style-type: none"> Collect, categorise and track relevant information required for specific tasks and projects Analyse and interpret information to draw conclusions Seek new sources of information to increase the knowledge base Regularly share information and knowledge with internal stakeholders and team members 	<ul style="list-style-type: none"> Use appropriate information systems and technology to manage institutional knowledge and information sharing Evaluate data from various sources and use information effectively to influence decisions and provide solutions Actively create mechanisms and structures for sharing of information Use external and internal resources to research and provide relevant and cutting-edge knowledge to enhance institutional effectiveness and efficiency 	<ul style="list-style-type: none"> Effectively predict future information and knowledge management requirements and systems Develop standards and processes to meet future knowledge management needs Share and promote best-practice knowledge management across various institutions Establish accurate measures and monitoring systems for knowledge and information management Create a culture conducive of learning and knowledge sharing Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches 	<ul style="list-style-type: none"> Create and support a vision and culture where team members are empowered to seek, gain and share knowledge and information Establish partnerships across local government to facilitate knowledge management Demonstrate a mature approach to knowledge and information sharing with an abundance and assistance approach Recognise and exploit knowledge points in interactions with internal and external stakeholders

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Competencies	Basic	Competent	Advanced	Superior
Communication	<ul style="list-style-type: none"> Demonstrate an understanding for communication levers and tools appropriate for the audience, but requires guidance in utilising such tools Express ideas in a clear and focused manner, but does not always take the needs of the audience into consideration Disseminate and convey information and knowledge adequately 	<ul style="list-style-type: none"> Express ideas to individuals and groups in formal and informal settings in a manner that is interesting and motivating Able to understand, tolerate and appreciate diverse perspectives, attitudes and beliefs Adapt communication content and style to suit the audience and facilitate optimal information transfer Deliver content in a manner that gains support, commitment and agreement from relevant stakeholders Compile clear, focused, concise and well-structured written documents 	<ul style="list-style-type: none"> Effectively communicate high-risk and sensitive matters to relevant stakeholders Develop a well-defined communication strategy Balance political perspectives with institutional needs when communicating viewpoints on complex issues Able to effectively direct negotiations around complex matters and arrive at a win-win situation that promotes Batho Pele principles Market and promote the institution to external stakeholders and seek to enhance a positive image of the institution Able to communicate with the media with high levels of moral competence and discipline 	<ul style="list-style-type: none"> Regarded as a specialist in negotiations and representing the institution Able to inspire and motivate others through positive communication that is impactful and relevant

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Competencies	Basic	Competent	Advanced	Superior
Results and Quality Focus	<ul style="list-style-type: none"> Understand quality of work but requires guidance in attending to important matters Show a basic commitment to achieving the correct results Produce the minimum level of results required in the role Produce outcomes that is of a good standard Focus on the quantity of output but requires development in incorporating the quality of work Produce quality work in general circumstances, but fails to meet expectation when under pressure 	<ul style="list-style-type: none"> Focus on high-priority actions and does not become distracted by lower-priority activities Display firm commitment and pride in achieving the correct results Set quality standards and design processes and tasks around achieving set standards Able to produce output of high quality Able to balance the quantity and quality of results in order to achieve objectives Monitors progress, quality of work, and use of resources; provide status updates, and make adjustments as needed 	<ul style="list-style-type: none"> Consistently verify own standards and outcomes to ensure quality output Focus on the end result and avoids being distracted Demonstrate a determined and committed approach to achieving results and quality standards Follow task and projects through to completion Set challenging goals and objectives to self and team and display commitment to achieving expectations Maintain a focus on quality outputs when placed under pressure Establishing institutional systems for managing and assigning work, defining responsibilities, tracking, monitoring and measuring success, evaluating and valuing the work of the institution 	<ul style="list-style-type: none"> Coach and guide others to exceed quality standards and results Develop challenging, client-focused goals and sets high standards for personal performance Commit to exceed the results and quality standards, monitor own performance and implement remedial interventions when required Work with team to set ambitious and challenging team goals, communicating long- and short-term expectations Take appropriate risks to accomplish goals Overcome setbacks and adjust action plans to realise goals Focus people on critical activities that yield a high impact

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